



# QAPI

## Quality Assurance & Performance Improvement

F607 F837 F865 F866 F867 F944

# F607 Develop/Implement Abuse/Neglect, etc. Policies

- ▶ The facility must develop and implement written policies and procedures that:
- ▶ Prohibit and prevent abuse, neglect, and exploitation of residents and misappropriation of resident property,
- ▶ policies and procedures to investigate any such allegations, and
- ▶ Include training as required at paragraph
- ▶ **Establish coordination with the QAPI program**

# F607 Develop/Implement Abuse/ Neglect, etc. Policies

These written policies must include, but are not limited to, the following components:

- ▶ Screening
- ▶ Training
- ▶ Prevention
- ▶ Identification
- ▶ Investigation
- ▶ Protection
- ▶ Reporting/response
- ▶ *Coordination with QAPI (11/28/19)*

# F837 Governing Body

The facility must have a governing body, or designated persons functioning as a governing body, that is legally responsible for establishing and implementing policies regarding the management and operation of the facility.



# F837 Governing Body

Governing body responsibility  
of QAPI program will be  
implemented beginning  
**November 28, 2019 (Phase III).**

# F865 Developing, Implementing and maintaining QAPI program

Each LTC facility... must develop, implement, and maintain an effective, comprehensive, data-driven QAPI program that focuses on indicators of the outcomes of care and quality of life...

# F865 Developing, Implementing and maintaining QAPI program

- ▶ Quality assurance and performance improvement (QAPI) program and all subparts will be implemented beginning **November 28, 2019 (Phase III)**, unless otherwise specified.
- ▶ The facility must present its QAPI plan to the State Survey Agency no later than 1 year after the promulgation of this regulation; **implemented November 28, 2017 (Phase II)]**



# F866 QAPI/QAA Data Collection and Monitoring

- ▶ A facility must establish and implement written policies and procedures for feedback, data collections systems, and monitoring, including adverse event monitoring.





# F867 Taking action on performance improvement– tracking performance

Program systematic analysis and systemic action:

The facility must take actions aimed at performance improvement and, after implementing those actions, measure its success, and track performance to ensure that improvements are realized and sustained.



# F867 Taking action on performance improvement– tracking performance

## ▶ Program activities:

The facility must set priorities for its performance improvement activities that focus on high–risk, high–volume, or problem–prone areas; consider the incidence, prevalence, and severity of problems in those areas; and affect health outcomes, resident safety, resident autonomy, resident choice, and quality of care.

# F944 Mandated Training of QAPI program

A facility must include as part of its QAPI program mandatory training that outlines and informs staff of the elements and goals of the facility's QAPI program

# CMS Resources for QAPI

- ▶ <http://go.cms.gov/Nhqapi>