



Resident Call System and New Required Training

F 919; F 940; F 941; F 942; F 947

F 919 Call System

- ▶ §483.90(g) Resident Call System
- ▶ The facility must be adequately equipped to allow residents to call for staff assistance through a communication system which relays the call directly to a staff member or to a centralized staff work area –



F 919 Call System

- ▶ Each resident's bedside; and...
- ▶ *To be implemented beginning November 28, 2019 (Phase 3)*



F 940 Training Requirements

- ▶ will be implemented beginning November 28, 2019 (Phase 3)]
- ▶ **§483.95 Training Requirements**
- ▶ A facility must develop, implement, and maintain an effective training program for all new and existing staff; individuals providing services under a contractual arrangement; and volunteers, consistent with their expected roles. A facility must determine the amount and types of training necessary based on a facility assessment as specified at § 483.70(e). Training topics must include but are not limited to—

F 941 Communication

- ▶ [§483.95(a) will be implemented beginning November 28, 2019 (Phase 3)]
- ▶ **§483.95(a) Communication.**
- ▶ A facility must include effective communications as mandatory training for direct care staff.



F 942 Resident's rights and facility responsibilities.

- ▶ [§483.95(b) will be implemented beginning November 28, 2019 (Phase 3)]
- ▶ §483.95(b) Resident's rights and facility responsibilities.
- ▶ A facility must ensure that staff members are educated on the rights of the resident and the responsibilities of a facility to properly care for its residents as set forth at §483.10, respectively.

F 942 Resident's rights and facility responsibilities.

F 550 –Resident rights /Exercise of Rights.

- ▶ Is the 10th most cited regulation on surveys conducted from 12/1/2017 – 9/30/2018 (Start of the new LTCSP)

Training staff on Resident rights, may help reduce the reoccurrence of deficiencies at F 550.

F 947 Required in-service training for nurse aides

In-service training must—

§483.95(g)(1) Be sufficient to ensure the continuing competence of nurse aides, but must be no less than 12 hours per year.

§483.95(g)(2) Include dementia management training and resident abuse prevention training.

§483.95(g)(3) Address areas of weakness as determined in nurse aides' performance reviews and facility assessment at §483.70(e) and may address the special needs of residents as determined by the facility staff.

[§483.95(g)(3) will be implemented on November 28, 2019 (Phase 3) with the exception of facility assessment which was implemented on November 28, 2017 (Phase 2).]

§483.95(g)(4) For nurse aides providing services to individuals with cognitive impairments, also address the care of the cognitively impaired.

F 947 Required in-service training for nurse aides

- ▶ GUIDANCE : All facilities must develop, implement and permanently maintain an in-service training program for nurse aides that is appropriate and effective, as determined by nurse aide evaluation or the facility assessment as specified at §483.70(e).



Questions?

